SARAWAK TOURISM

QUICK FACTS 2016









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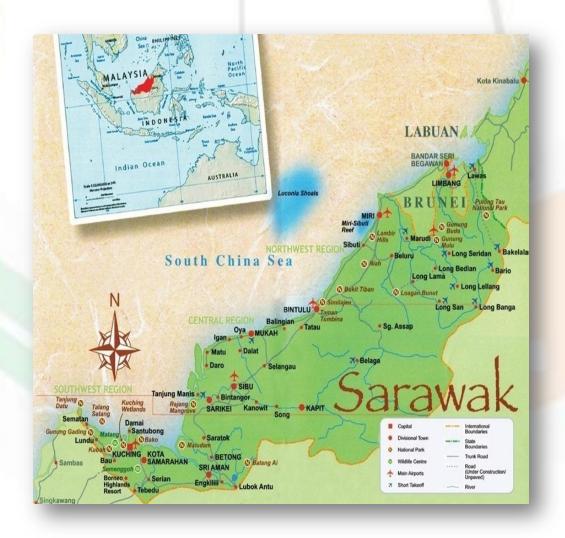


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State of Sarawak

Sarawak is the largest state in Malaysia. It is located on the island of Borneo bordering with the eastern state of Sabah. Sultanate of Brunei and the Indonesian provinces Kalimantan. It is home to 27 ethnic groups, each with its own distinct language, culture and lifestyle. Sarawak also known as the "Land of the Hornbill" has all the elements required to become Malaysia's next desirable destination, from natural beauty, history, heritage, festivals to modern city living and luxury. Indeed, it has become a potpourri of experiences appreciated by travellers from all over the world.





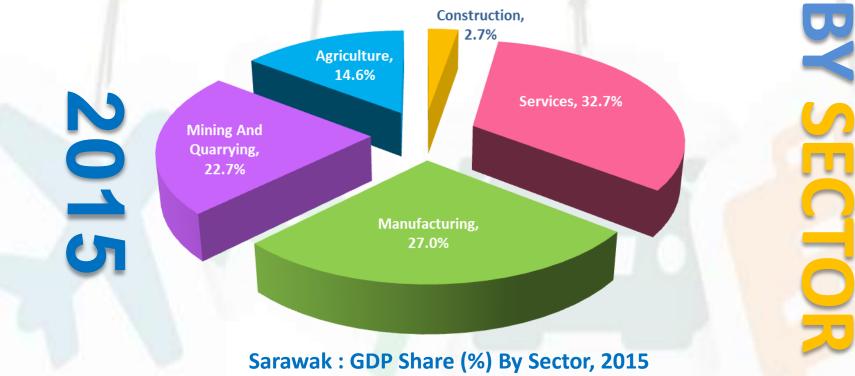
Sarawak In Brief

Total Area	124,449.5 square kilometers
Location	Between latitude 0°50' and 5°N and longitude 109°36' and 115°40'E on the Island of Borneo
System of Government	Parliamentary Democracy with a Constitutional Monarch
Capital of Sarawak	Kuching
Major Ethnic Groups	Malay, Iban, Chinese, Bidayuh, Melanau, Orang Ulu, Indian and other indigenous groups
Major Languages	Malay, English, Mandarin, Iban and others local dialects
Major Religions	Islam, Christianity, Buddhism and Hinduism
Time	GMT + 8 hours
Climate	Tropical: Warm and sunny throughout the year. Daily temperature range from 33°C (90°F) in the afternoon to 22°C (70°F) during the night
Currency	Ringgit Malaysia (RM)
Exchange Rate (as of January 2017 *)	1USD = 4.44 Ringgit Malaysia

Source: State Planning Unit (SPU), 2016.

*Bank Negara Malaysia (Middle Rate), 2017.

Sarawak Economy



Source: State Planning Unit (SPU), 2015.

Note:

Sarawak State Tourism GDP Contribution 8.374 Billion/ 106.063 Billion * 100=7.89%



Key Tourism Indicators

Indicators	2015	2016
Malaysia Tourist Arrivals	25,721,251	26,757,392
Malaysia Tourist Receipts (RM)	67.0 billion	82.1 billion
Sarawak Visitor Arrivals	4,517,179	4,661,100
- Total Foreign Arrivals	2,497,016	2,258,656
 Total Domestic Arrivals (West Malaysia & Sabah) 	2,020,163	2,402,444
Average per capita expenditure for foreign visitor (RM)	2,545	2,236.4
Estimated Foreign visitor receipts (RM)	6.354 billion	5.051 billion
Average per capita expenditure for domestic visitor (RM)	1,644	1,383.5
Domestic visitor receipts (RM)	3.321 billion	3.323 billi <mark>on</mark>
Total Tourism Receipts (RM)	9.675 billion	8.374 billion

Source: Immigration Department Sarawak (IDS), 2016. Visitor Exit Survey (VES), 2016.

Note: Average Per Capita Expenditure for foreigner/domestic visitor is based on MTAC's VES, 2016.

Explanatory Notes: Defined by World Tourism Organization (UNWTO)

Visitor: A visitor is a traveler taking a trip to a main destination outside his/her usual environment, for less than a year, for any main purpose (business, leisure or other personal purpose) other than to be employed by a resident entity in the country or place visited. A visitor (domestic, inbound or outbound) is classified as a tourist (or overnight visitor), if his/her trip includes an overnight stay, or as a same-day visitor (or excursionist) otherwise.

Tourist: A visitor (domestic, inbound or outbound) is classified as a tourist (or overnight visitor), if his/her trip includes an overnight stay.



SARAWAK TOURISM GDP CONTRIBUTION 2016





Tourism GDP Contribution
-13.45%

▼ RM8.374b

7.89%



3.19% A

Visitors 2016 4,661,100, 3.19%

Source: Immigration Department Sarawak (IDS), 2016. State Planning Unit (SPU), 2016.



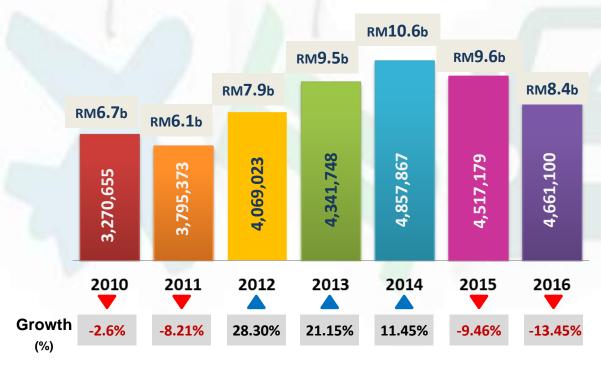
SARAWAK VISITOR ARRIVALS

SARAWAK TOURISM RECEIPT

In 2016, Sarawak tourism generated

Receipt RM8.374 billion

Visitors > 4,661,100



Source: Immigration Department Sarawak (IDS), 2016. State Planning Unit (SPU), 2016. Ministry of Tourism, Arts and Culture (MTAC), 2016.

Others Medical 1.6% 1.1% Accommodation 16.2% Shopping 26.8% Air Transportation 24.2% **■** Sightseeing 5.3% ■ Land Transportation 4.3% Food & Beverage 19.9% Water Transportation 0.6%

Source: Visitor Exit Survey (VES), 2016.

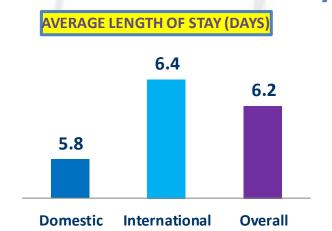


Sarawak Visitors' Profiles and Characteristics 2016

	Variable	Percentage %
Gender:	Male Female	57% 43%
Age:	0 to 20 21 to 30 31 to 40 41 to 50 51 to 60 60 and above	8.1 % 27.7 % 27.4 % 19.3 % 12.8 % 4.7%
VISITORS' TRAV	Family member / relatives Friends Alone Colleagues team member Business partner	50.8% 21.1% 19.6% 5.7% 2.0% 0.8%

Source: Visitor Exit Survey (VES), 2016.

SARAWAK VISITORS' AVERAGE LENGTH OF STAY AND MAIN **ACTIVITIES**



MAIN VISITORS

Youth Travel



MAIN ACTIVITIES











Health/medical treatment



Attended convention/ exhibitions





Visit place of heritage







Shopping



Sightseeing



sanctuary

Source: Visitor Exit Survey (VES), 2016.



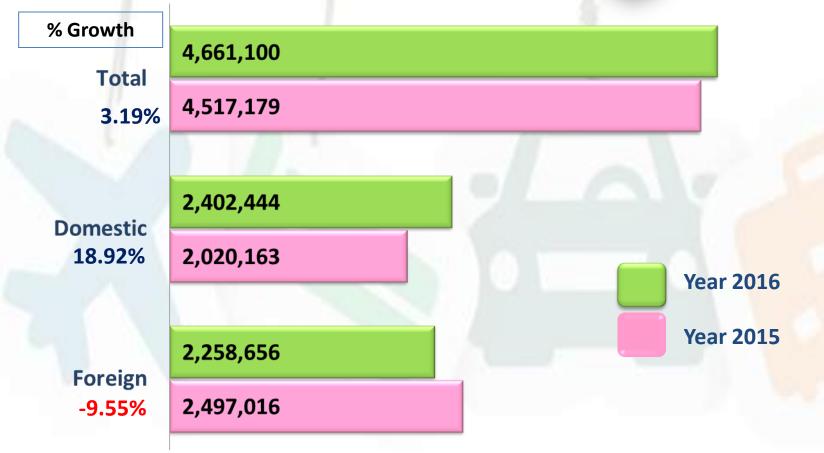
Visitor Arrivals To Sarawak By Month

	2015	2016	% change 2015/2016
JAN	374,529	283,091	-24.41
FEB	389,003	364,183	-6.38
MAR	435,764	411,252	-5.63
APR	400,986	371,063	-7.47
MAY	368,831	376,954	2.20
JUN	352,578	359,151	1.86
JUL	400,002	444,752	11.19
AUG	344,857	382,303	1 <mark>0.86</mark>
SEP	348,299	398,724	14 <mark>.48</mark>
OCT	332,084	393,702	18. <mark>55</mark>
NOV	330,022	366,056	10.92
DEC	440,224	509,869	15.82
TOTAL	4,517,179	4,661,100	3.19

Source: Immigration Department Sarawak (IDS), 2016.

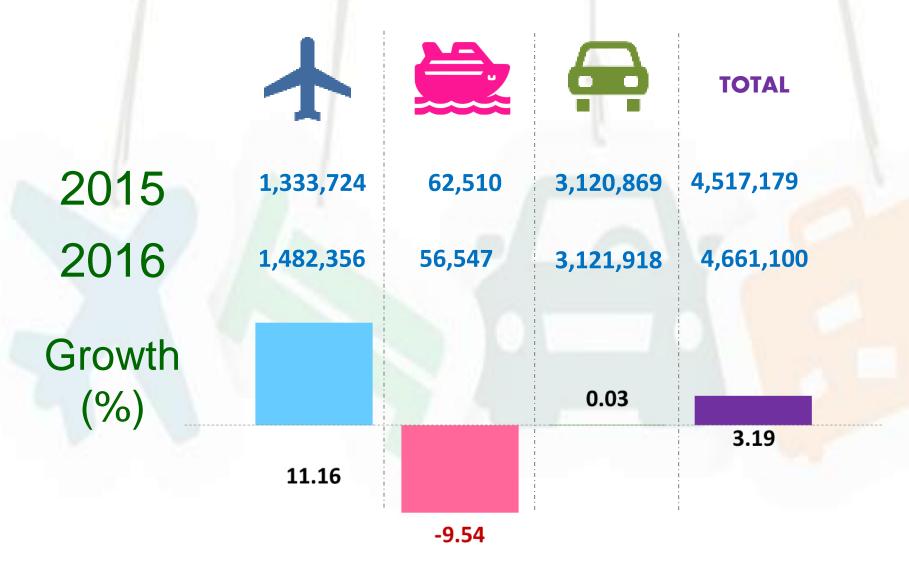
Sarawak Visitor Arrivals



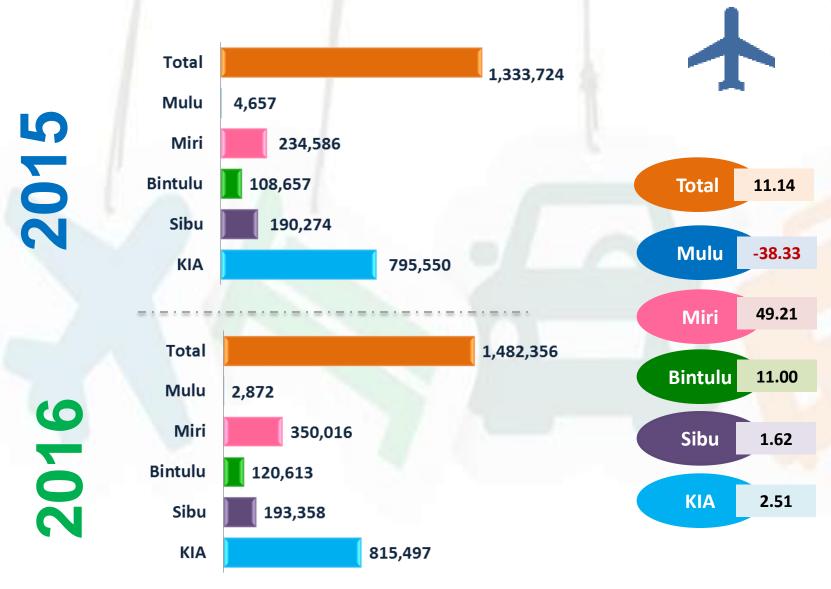


Source: Immigration Department Sarawak (IDS), 2016.

Comparison Arrivals by Mode of Transport into Sarawak Year 2015 & Year 2016



Comparison Arrivals via Airport Year 2015 & 2016



AIRPORT



CAPACITY

Airport	Usage Utilization 2016	Capacity
KIA	4,884,738	5 million
Sibu	1,427,831	1.7 million
Miri	2,127,533	2 million
Bintulu	805,189	1 million
Limbang	54,549	250,000

Source: Kuching International Airport (KIA), 2016.





COUNTRY	2014	2015	2016
Afghanistan	0	0	1
Australia	1	1	2
Bangladesh	0	2	4
Brunei	0	6	0
Brunei Stateless	0	0	1
Canada	3	2	0
China	19	17	21
Denmark	0	1	0
Finland	0	1	0
German	0	0	1
Great Britain	13	7	4
Hong Kong	0	2	1
India	0	3	2
Indonesia	4	0	4
Japan	2	4	0
Kazakhstan	2	0	0
Korea	8	11	9
Myanmar	1	0	0
Netherland	3	0	1
Pakistan	4	0	2
Russia	2	0	0
Saudi Arabia	0	0	1
Singapore	11	2	4
Sweden	1	0	0
Syria	4	0	0
Taiwan	9	5	11
USA	4	2	3
TOTAL	91	66	72



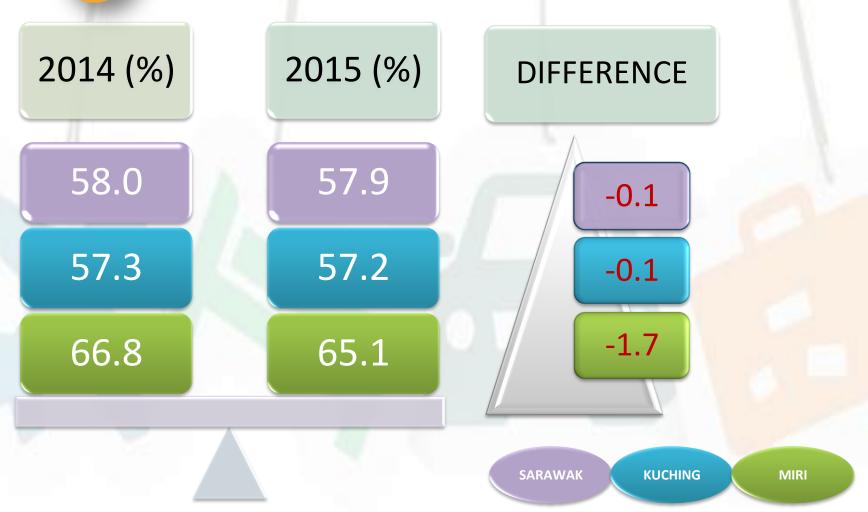
Number Of Registered Hotels By Classification 2016



Source: Ministry of Tourism and Culture Malaysia (MoTaC), 2016.

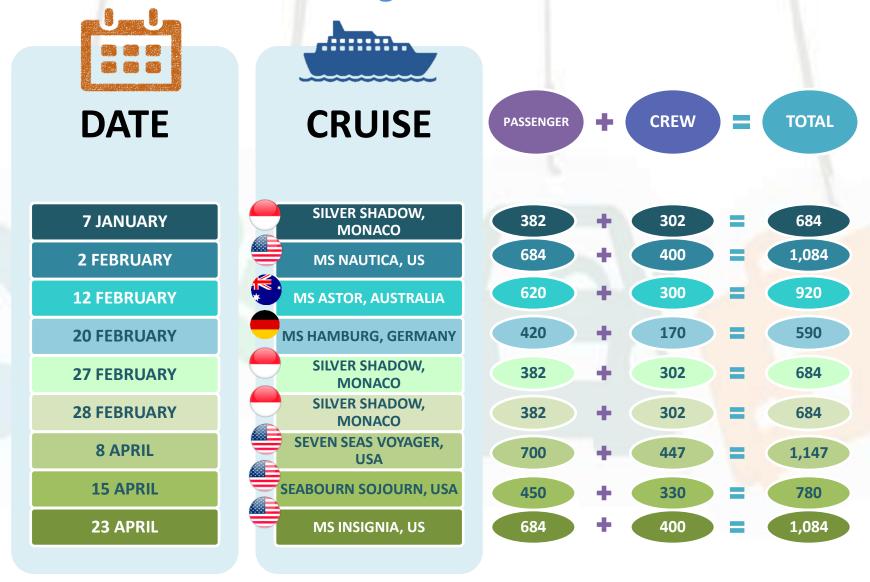


Average Occupancy Rates of Hotels By Locality (Jan – Dec 2014/2015)



Source: Strategic Planning Division, Tourism Malaysia (Based on Hotel Survey) 2015.

Sarawak Cruise Passenger Statistics 2016





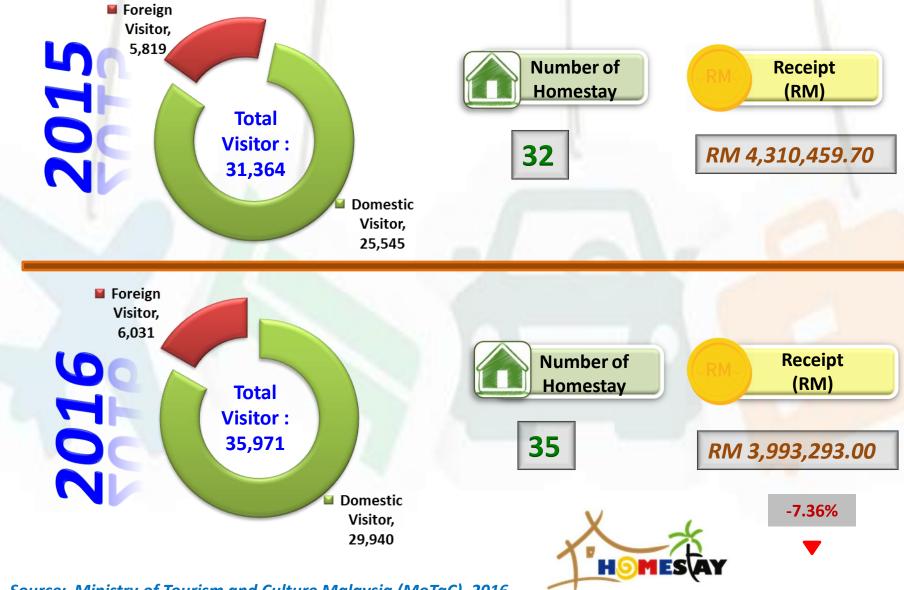
Homestay Operators 2016.



Source: Ministry of Tourism and Culture Malaysia (MoTaC), 2016.

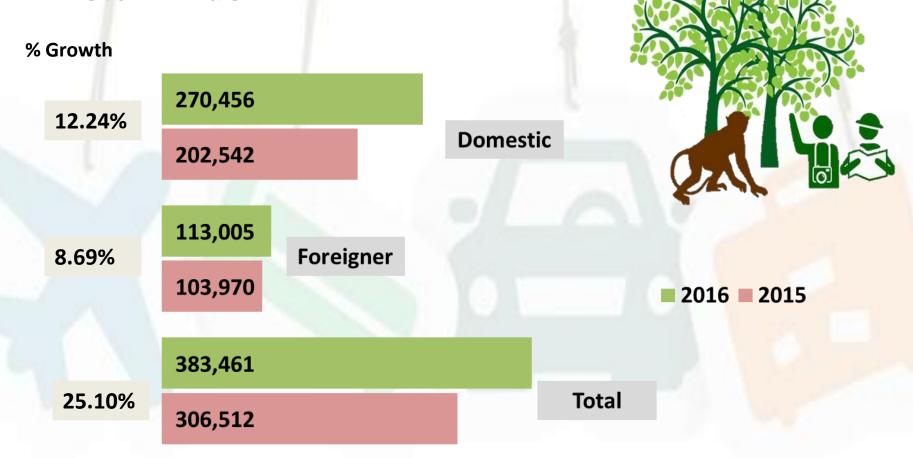


Homestay Visitors And Receipt 2016.



National Parks

Visitor Arrivals



Source: Sarawak Forestry Corporation (SFC) /Forest Department, Sarawak, 2016.

Domestic Visitor Arrivals

National Park	2015	2016	%
Bako National Park	17,896	20,660	15.44
Gunung Mulu National Park	5,780	7,688	33.01
Niah National Park	21,866	24,847	13.63
Lambir Hills National Park	12,902	14,394	11.56
Similajau National Park	23,509	12,211	-48.06
Kubah National Park	11,727	17,446	48.77
Gunung Gading National Park	16,185	16,981	4.92
Batang Ai National Park	50	17	-66.00
Matang Wildlife Centre	33,162	35,408	6.77
Semenggoh Nature Reserve	46,304	48,779	5.35
Loagan Bunut National Park	1,048	1,002	-4.39
Tanjung Datu National Park	536	706	31.72
Wind Cave Nature Reserve	23,911	25,047	4.75
Talang Satang National Park	266	244	-8.27
Fairy Cave National Reserves	20,146	23,560	16.95
Santubong National Park	8,074	21,466	165.87
Total	243,362	270,456	11.13

Source: Sarawak Forestry Corporation (SFC) /Forest Department, Sarawak, 2016.

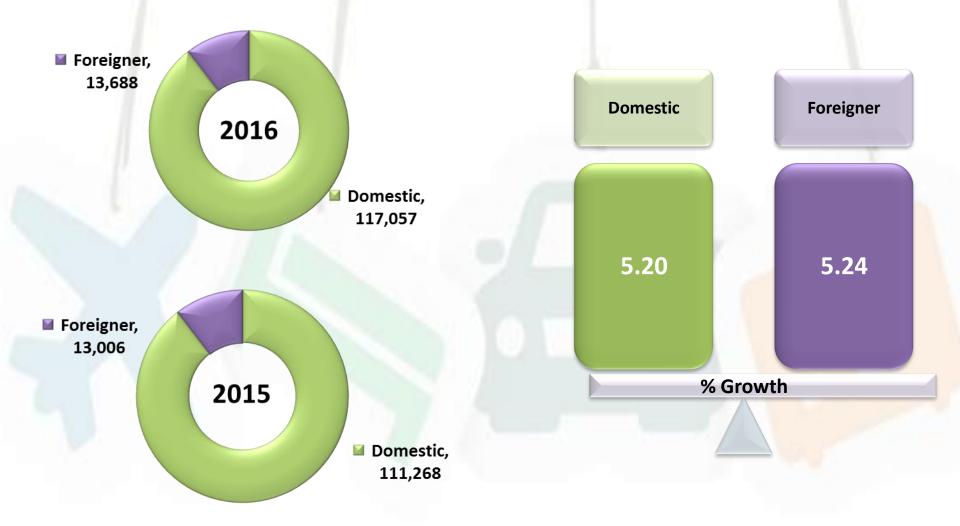
Foreign Visitor Arrivals

National Park	2015	2016	%
Bako National Park	28,211	30,610	8.50
Gunung Mulu National Park	12,843	14,700	14.46
Niah National Park	5,189	5,389	3.85
Lambir Hills National Park	3,401	3,524	3.62
Similajau National Park	2,676	1,211	-54.75
Kubah National Park	3,163	3,730	17.93
Gunung Gading National Park	2,082	1,858	-10.76
Batang Ai National Park	24	42	75.00
Matang Wildlife Centre	3,690	4,014	8.78
Semenggoh Nature Reserves	30,335	34,330	13.17
Loagon Bunut National Park	51	84	64.71
Tanjung Datu National Park	477	40 <mark>5</mark>	-15.09
Wind Cave Nature Reserves	3,761	4,08 <mark>0</mark>	8.48
Talang Satang National Park	963	852	-11.53
Fairy Cave Nature Reserves	5,081	5,576	9.74
Santubong Natioanal Park	2,017	2,600	28.90
Meludam National Park	6	0	-100
Total	103,970	113,005	8.69

Source: Sarawak Forestry Corporation (SFC) /Forest Department, Sarawak, 2016.

Sarawak Cultural Village

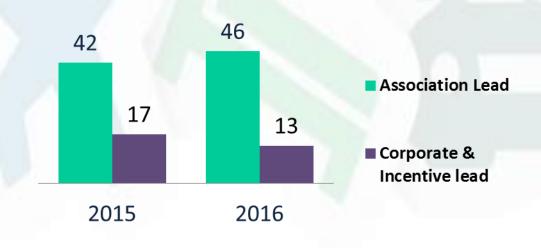
Visitor Arrivals To Sarawak Cultural Village, 2016



Source: Sarawak Cultural Village (SCV), 2016.

Meeting, Incentives, Conferences and Exhibitions (MICE)

Year	Number Bids Won	Total Dele	gates	Delegate Expenditure		
				(RM)		
2015 59		17,910		32.6 million		
2016	59	24,164		43.9 million		
LEAD		2015	%	2016	%	
ASSOCIATION LEAD		42	71.72	46	78	
CORPORATE & II	NCENTIVE LEAD	17	28.8	13	22	





Source: Sarawak Convention Bureau (SCB), 2016.



Sarawak Museums

No	Dana		Visitor Arrivals (Year)					
NO	Museum		2015	2016	% Δ			
1	Sarawak Museum		184,891	180,346	-2.46			
3	Chinese Museum		50,261	39,541	-21.33			
4	Islamic Museum		25,361	19,081	-24.76			
5	Limbang Museum		4,430	4,534	2.35			
6	Baram Museum		13,069	11,753	-10.07			
7	Niah Museum		17,642	19,028	7.86			
8	Fort Margherita		16,944	17,823	5.19			
9	Textile Museum		79,090	24,404	-69.14			
10	Petroleum Museum		33,794	31,797	-5.91			
12	Natural Historical Museum		24,918	30,506	22.43			
13	Cat Museum		75,753	84,599	11.68			
14	Fort Alice		23,662	24,559	3.79			
		Total	549,815	487,971	-8.9			

Source: Museum Department Sarawak (MDS), 2016.



Tourist Guides

Licensed Tourist Guides By Division / Town Year 2016

Division / Town

Kuching

Samarahan

Sri Aman

Betong

Sarikei

Sibu

Mukah

Kapit

Bintulu

Miri

Limbang (Bario)

Total

Blue



146

1

1

1

__

-

1

2

-

157

Equity Beige



38

_

1

19

1

- +

-

77

Total

184

1

2

-

5

24

1

4

1

3

22/

234

Source: Licensing Department, Ministry of Tourism and Culture Malaysia (MoTaC), 2016.



Tour And Travel Agencies

Number Of Active License For Tour And Travel Agencies Year 2016



Inbound Outbound Ticketing MM2H

75 1 13 6

Dual License

Inbound & Outbound & Ticketing

9 24 5

Multiple License

Inbound, Outbound & Ticketing

127

Total = 260

(Single Licence + Dual License

+ Multiple License)

Aviation And Linkages In Sarawak

International Routes to Sarawak By MAS & MASwings (As of 15th January 2017).*

Routes		Frequency / Day						Total	
	Day	Sun	Mon	Tue	Wed	Thu	Fri	Sat	
Kuala Lumpur - Kuching	# of flights	10	10	10	10	10	10	10	70
Kuala Lumpur - Sibu	# of flights	2	2	2	2	2	2	2	14
Kuala Lumpur - Bintulu	# of flights	2	2	2	2	2	2	2	14
Kuala Lumpur - Miri	# of flights	5	5	5	5	5	5	4	34
Singapore - Kuching	# of flights	1	1	1	1	1	1	1	7
Kota Kinabalu - Kuching	# of flights	1	1	1	1	1	1	1	7
Kota Kinabalu - Sibu	# of flights	2	2	2	2	2	2	2	14
Kota Kinabalu - Bintulu	# of flights	2	2	2	2	2	2	2	14
Kota Kinabalu - Miri	# of flights	3	2	3	3	3	3	3	20
Kota Kinabalu - Mulu	# of flights	1	1	1	1	1	1	1	7
Labuan - Miri	# of flights	4	4	4	4	4	4	4	28

Total: 229

^{*}Flight Frequency is extracted from Airlines website and subject to change. Please refer to individual Airlines website for the latest update.

International Routes to Sarawak By AirAsia (As of 15th January 2017).*

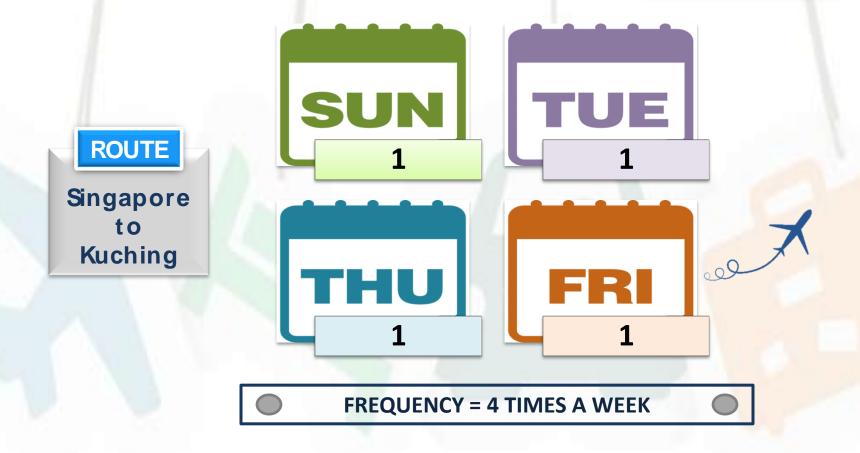
Routes	Frequency / Day						Total		
	Day	Sun	Mon	Tue	Wed	Thu	Fri	Sat	
Kuala Lumpur - Kuching	# of flights	12	12	12	12	12	12	12	84
Kuala Lumpur - Sibu	# of flights	4	5	5	5	5	5	5	36
Kuala Lumpur - Bintulu	# of flights	2	2	2	2	2	2	2	14
Kuala Lumpur - Miri	# of flights	4	4	4	4	4	4	4	28
Johor Bahru - Kuching	# of flights	3	3	4	3	4	3	4	24
Johor Bahru - Sibu	# of flights	1	1	1	1	1	1	1	7
Johor Bahru - Miri	# of flights	1	1	1	1	1	1	1	7
Singapore - Kuching	# of flights	2	1	1	1	1	2	1	9
Kota Kinabalu - Kuching	# of flights	3	3	3	3	3	3	3	21
Kota Kinabalu - Miri	# of flights	1	1	2	1	2	1	2	10
Penang - Kuching	# of flights	1	1	2	1	2	1	2	10
Singapore – Miri	# of flights	1	1		1		1		4
Kota Bharu - Kuching	# of flights			1		1		1	3

* Flight Frequency is extracted from Airlines website and subject to change. Please refer to individual airline website for the latest update. 257

Total:

International Routes to Sarawak By Silk Air (As of 15th January 2017).*





^{*} Flight Frequency is extracted from Airlines website and subject to change. Please refer to individual airline website for the latest update.

International Routes to Sarawak By Malindo Air (As of 15th January 2017).*

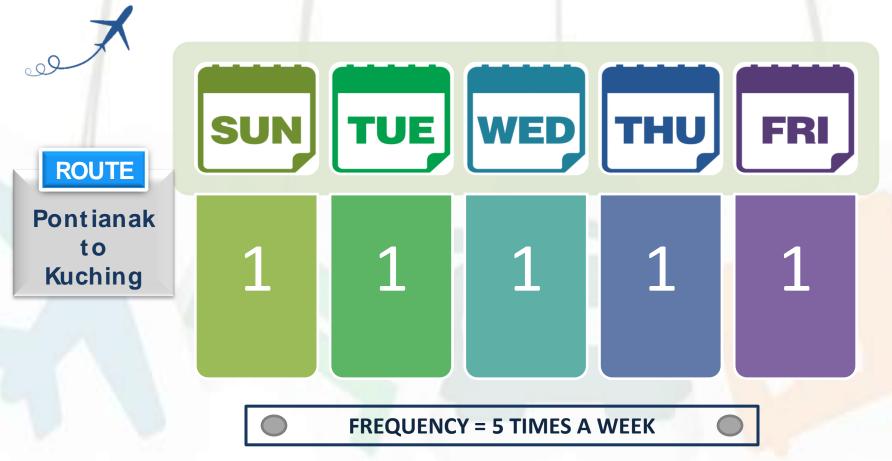




^{*} Flight Frequency is extracted from Airlines website and subject to change. Please refer to individual airline website for the latest update.



International Routes to Sarawak By Xpressair (As of 3 January 2017).*





^{*} Flight Frequency is extracted from the letter received from Xpressair and subject to change. Please refer to individual airline website for the latest update.



Iconic Festivals/Events in Sarawak, 2017

FESTIVALS/ EVENTS

Miri Country Music Festival 2017

Samarahan Bike Challenge

Baleh - Kapit Raft Safari 2017

Pesta Kaul Mukah

ASEAN International Films Festival and Awards

Tidal Bore Festival 2017

Borneo Jazz Festival

Rainforest World Music Festival

Borneo Cultural Festival

Sibu International Dance Festival

Sarawak International Dragon Boat Regatta 2017

Sarawak Regatta 2017

DATE

25th – 26th February

16th March

31st March - 2nd April

29th - 30th April

05th - 07th May

May

12th - 13th May

14th - 16th July

20th - 29th July

29th August – 2nd September

November

November

VENUE

Parkcity Everly Hotel

The Summer Shopping Mall, Kota Samarahan

Kapit Town

Tapak Kaul, Taman Kuala Dana, Mukah

Kuching Town

Batang Lupar Riverine Park, Sri Aman

Parkcity Everly Hotel, Miri

Sarawak Cultural Village

Sib Town Square Phase 1

Sibu Civic Centre (Indoor) Kutien
Garden (Outdoor)

Kuching Waterfront

Kuching Waterfront

^{*} Dates are subjected to changes annually. Please refer to Ministry of Tourism, Arts, and Culture Sarawak Website at www.mtac.sarawak.gov.my and Calendar of Events (COE) for annual update.

IMPORTANT CONTACTS

y of Tourism, Arts and Culture y of Tourism and Culture Malaysia, k Office	Level 2, Bangunan Baitulmakmur 93050 Petra Jaya Kuching, Sarawak, Malaysia. 3 th Floor, Bangunan Sultan Iskandar	Tel: (+ 6082) 319313 Fax: (+ 6082) 441277 Tel: (+6082) 235033	ikpj@sarawak.gov.my	www.mtac.sarawak.gov. my
•	Sultan Iskandar	· · ·	_	
	Jalan Simpang Tiga, 93350 Kuching, Sarawak Malaysia.	Fax : (+6082) 234010		www.motac.gov.my
ation Department, Sarawak	Tingkat 1 & 2, Bangunan Sultan Iskandar Jalan Simpang Tiga 93550 Kuching, Sarawak Malaysia	Tel: (+6082) 230280 Fax:(+6082) 428606	-	www.imi.gov.my
ation Department, Sarawak International Airport	Saraman, manaysiai	Tel :(+6082) 457575		
k Contingent Police Headquaters	Jalan Badruddin 93560 Kuching, Sarawak, Malaysia.	Tel: (6+082) 274263 Fax: (6+ 082) 428355	-	www.rmp.gov.my
k Forestry Corporation	Lot 218, KCLD, Jalan Tapang, Kota Sentosa, 93250 Kuching, Sarawak, Malaysia.	Tel :Toll-Free : 1800 882526 Tel :(+6082) 610088	info@sarawakforestry.com	info@sarawakforestry.c om
k	ntion Department, Sarawak International Airport Contingent Police Headquaters	Malaysia. Tingkat 1 & 2, Bangunan Sultan Iskandar Jalan Simpang Tiga 93550 Kuching, Sarawak, Malaysia. International Airport Contingent Police Headquaters Forestry Corporation Jalan Badruddin 93560 Kuching, Sarawak, Malaysia. Forestry Corporation Lot 218, KCLD, Jalan Tapang, Kota Sentosa, 93250 Kuching,	Malaysia. Tingkat 1 & 2, Bangunan Sultan Iskandar Fax: (+6082) 230280 Sultan Iskandar Fax: (+6082) 428606 Jalan Simpang Tiga 93550 Kuching, Sarawak, Malaysia. Tel: (+6082) 457575 Tel: (+6082) 457575 Tel: (+6082) 274263 Pax: (6+082) 428355 Sarawak, Malaysia. Forestry Corporation Lot 218, KCLD, Jalan Tapang, Kota Sentosa, 93250 Kuching, Tel: (+6082) 610088	Malaysia. Tingkat 1 & 2, Bangunan Sultan Iskandar Jalan Simpang Tiga 93550 Kuching, Sarawak, Malaysia. Tel : (+6082) 230280 - Fax : (+6082) 428606 Tel : (+6082) 428606 Tel : (+6082) 457575 Tel : (+6082) 457575 Tel : (+6082) 457575 Tel : (-6082) 457575 Tel : (-6082) 457575 Tel : (-6082) 457575 Tel : (-6082) 274263 - Fax: (-6082) 428355 Sarawak, Malaysia. Tel : (-6082) 274263 - Fax: (-6082) 428355 Tel : (-6082) 428355 Tel : (-6082) 428355 Tel : (-6082) 428355 Tel : (-6082) 610088 Tapang, Kota Sentosa, 93250 Kuching, Tel : (-6082) 610088 Sarawak, Malaysia.

IMPORTANT CONTACTS

No	Name of Agencies					
6	Sarawak Convention Bureau	Lot 31, Jalan Masjid, 93400 Kuching, Sarawak, Malaysia.	Tel: (+6082) 242516 Fax: (+6082) 242519	info@sarawakcb.com	www.sarawakcb.com	
7	Sarawak Tourism Federation	Kuching Waterfront, Main Bazaar 93000 Kuching, Sarawak, Malaysia.	r Tel: (+6082) 240620 stfsara887@gmail.com Fax: (+6082) 427151		www.stf.org.my	
8	Sarawak Tourism Board	5 th , 6 th & 7 th Floor, Bangunan Yayasan Sarawak. Jalan Masjid, 93400 Kuching, Sarawak, Malaysia.	Tel: (+6082) 423600 Fax:(+6082) 416700	stb@sarawaktourism.com	www.sarawaktourism. com www.rainforestmusic- borneo.com	
9	Visitors Information Centre (a) Kuching Visitors' Information Centre	UTC Sarawak, Jalan Padungan, 93100 Kuching, Sarawak, Malaysia.	Tel: +6 082 410 944 Fax: +6 082 256 301	vic- kuching@sarawaktourism. com	www.facebook.com/s arawaktravel	
	(b) Sibu Visitors' Information Centre	Sublot 3a & 3b, C/O Sibu Heritage Centre, Jalan Central, 96000 Sibu, Sarawak, Malaysia.	Tel: +6 084 340 980 Fax: +6 084 341 280	vic- sibu@sarawaktourism.com		
	(c) Miri Visitors' Information Centre	Lot 452, Jalan Melayu, 98000 Miri, Sarawak, Malaysia.	Tel.: +6085 434 180 / 181 Fax: (+6085) 434 179)	vic- miri@sarawaktourism.com		

	IMPORTANT CONTACTS						
No	Name of Agencies			P			
10	Malaysia Airlines, Kuching	Level 3 Departure Level, Kuching International Airport, 93250 Kuching, Sarawak, Malaysia.	Tel: 1 300 88 3000 Tel: (+6082) 587500 Fax: (+6082) 411767	-	www.malaysiaairlines. com		
11	MASwings Airport Operation Department	Level 2, Kuching International Airport 93250, Kuching Sarawak, Malaysia.	Tel: (+6082) 587563 Fax: (+6082) 587561	customercare.maswings @malaysiaairlines.com	www.maswings.com. my		
12	Malindo Air Kuching Sales & Ticketing Office: Business hours are from 7am to 10pm daily.	L2L, 15A, LEVEL 2 Kuching International Airport, 93722 Kuching, Sarawak, Malaysia.	Tel: (+603) 20356699 (Ext:1315)		www.malindoair.com		
13	Air Asia	Lot L1L C15, Arrival Level, Kuching International Airport, 93350 Kuching, Sarawak, Malaysia.	Tel: (+6082) 454242	-	www.airasia.com		
		No 69, Lot 14508, Section 65, KTLD, 4th Miles, Swan Commercial Centre, Ground Floor, 93050 Kuching, Sarawak, Malaysia.	Tel : (+6082) 510 828				
14	Silk Air	Gateway, 07-1A, Jalan Bukit Mata, kuching, 93100, Kuching, Sarawak, 93100, Malaysia.	Tel : (+6082) 256 772 / 256 773	-	www.silkair.com		
15	Xpress Air	-	-	-	www.xpressair.co.id		



















For more info about Sarawak, simply contact us:

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